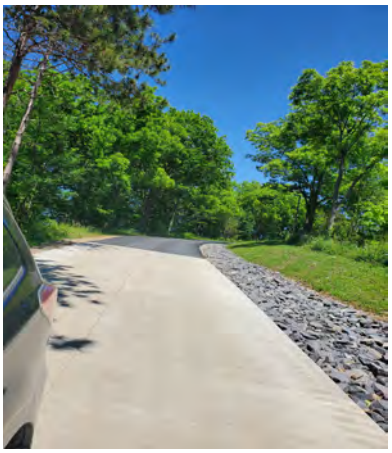
Property Policies & Code of Conduct



*****QUIET HOURS for all guests are between 11:00p.m. to 8:00a.m. Please be considerate of our neighboring residential homes and our other guests by taking any loud members of your party inside during quiet hours. NOTE: If complaints are filed and the noise does not cease, you will be asked to leave the property.**

NO FIREWORKS ARE ALLOWED at any time of day. Due to the close proximity of our cottages and surrounding woods, vineyards, & residential neighbors, any pyrotechnics are considered a fire hazard.

Smoking Policy:
SMOKING IS STRICTLY PROHIBITED. There is no smoking permitted inside any of the cottages. If you do not comply, there will be additional cleaning charges applied to your credit card.

If you choose to smoke outdoors, you must have all windows and doors shut while doing so, avoid standing near AC Unit, and we ask that you kindly clean up all cigarette butts prior to your departure.

Parking Availability /Road Usage:
Speed limit is strictly 5 MPH. PLEASE DRIVE SLOWLY the entire length of Rabbit Run Road and within cottage areas. We have guests walking, children playing, and staff working along-side the roadway at various times. In addition, we have lots of wildlife crossing the road.

WARNING: REGARDING OUR PAVED ROADWAY:

- The hill is VERY steep, use is for motorized vehicles and walking only.
- Use of skateboards, roller blades, scooters, etc. going down our hill is STRICTLY PROHIBITED.
- All children under the age of 16 on bicycles must be accompanied by an adult.
- NYS Bicycle Law MUST be followed, including the use of a helmet. For full details please visit https://www.dot.ny.gov/display/programs/bicycle/faq

There are 2 parking spaces available for each cottage (only exceptions are the Lakefront Double has 3, the Lakefront Grand and Upper Lakeview Chalets have 5 spaces each). Please respect other guests' access to their cottage parking spaces.

Overflow parking is available for groups with more than 2 vehicles, at the bottom of our hill to the left of our Grand Chalet or at the top of our property above the Upper Lakeview Cottages.

Alcohol Policy:
Single Island Shores does not serve alcoholic beverages. Wine glasses and corkscrews are available if you choose to enjoy a bottle of wine that you have purchased from one of our local wineries. We ask that our guests drink responsibly and take into consideration our other guests. Enjoy!

Property Policies & Code of Conduct

Dock area is closed at dark; open for guests' use daily at sunrise.
NOTE: THERE IS NO LIFEGUARD ON DUTY AT ANY TIME.

There is a recreational, public swimming area available with a lifeguard at Smith Park, which is only 2 miles south on State Route 414. Or William Clute Memorial park, which has an extensive, warm shallow area and is located as you enter Watkins Glen on Rte. 414.

If you decide to swim in any of the Finger Lakes, we advise using water shoes due to the Zebra mussels that inhabit Seneca Lake.

Feel free to fish off our boat dock, deck, or shoreline, as long as you possess the required NYS fishing license. If you need to obtain a visitors' license, you can get one at our local Walmart off Rte. 414 in Watkins Glen or online at: www.ny.gov/services/get-freshwater-fishing-license

TENTS, CAMPERS/RVs, and ATVs **ARE NOT** ALLOWED.

Boats, Trailers, and Communal Dock/Deck Usage: Due to the occasional rough waters of Seneca Lake, there is **no overnight docking or mooring permitted**, in order to protect both your vessel and our dock. However, we do allow temporary, daytime tie-offs to load/unload passengers and supplies.

Due to the steep incline of our hill we do not have a boat launch at the property. There are boat launch sites at both Lodi State Park, 7 miles North on NY Rte. 414 and Smith Park, 2 miles South on NY Rte. 414, along with the Glen Harbor Marina in Watkins Glen, 9 miles South on NY Rte. 414.

IMPORTANT NOTE: Boats and/or boat trailers must be parked in our over-flow parking lot at the top of our property, above the Upper Lakeview cottages. You cannot park your boat trailers next to any of the cottages, as there is not enough of a turn radius once you are within our cottage areas. Contact property manager for specific location and details.

Property Policies & Code of Conduct continued

Playground Rules:

- For use by children under the age of 12
- Open 8:30a.m. to dusk
- Adult Supervision required
- Use playground equipment properly
- Only 1 person per swing at a time
- Do not use when wet
- Please wear proper footwear
- No pets allowed
- No Smoking or Alcohol permitted
- No glass containers allowed
- No littering

Bins/Garbage removal:

A large, outdoor garbage bin is provided next to the door at every cottage. Garbage will be picked up multiple times throughout the week. Simply place any garbage you wish to be picked up in your outside trash bin.

If you've missed the daily pick up and require disposal, there is a dumpster located in the upper section of our property.

If you need more garbage bags, please call the office line or our property manager to request more.

Campfire/Grill Usage:

All campfires are restricted to the designated fire pit areas throughout the property.

We do not provide firewood for the fire pits. It is available for purchase in advance of your stay or during business hours. There are many local vendors within 1 mile of the property that sell it by the bundle also.

Additional campfires outside of these designated fire pits are strictly prohibited.

Gas grills and tanks are provided for communal use between our Lakeside Single-bedroom guests only.

PLEASE DO NOT MOVE ANY OF THE GRILLS FROM CURRENT LOCATION.

Guests are not permitted to use their own portable grills within the cottages or on the cottage decks. Any personal, charcoal grill brought by guests must be placed on stones/gravel away from the cottages and not in the grass lawn. Grills are positioned specifically to be within our local fire code and for the safety of all our guests.

Personal Property / Damages:

Carry your cottage keys with you at all times. Lock doors when you are not in your cottage. Single Island Shores is not responsible for any of your personal property that is lost or stolen should you choose to leave it outside your cottage or leave your cottage unlocked.

Please leave cabins as you found them when you arrived. We encourage eco-friendly guest personalities and would like to maintain the quality for your return visits.

Any damages to furniture or cottage interior and exterior will be charged accordingly.

If any of the provided items (such as, pans, iron, or hair-dryer) are found to be missing after your departure, your credit card will be charged accordingly for there replacement.

PROPERTY POLICIES & CODE OF CONDUCT CONTINUED

Pet Policy

We, at Single Island Shores love our furry friends, having a number of them ourselves, and therefore, we understand that many guests would like to bring their four-legged companions with them. Still taking into account that many of our guests bring small children and many others have a fear of dogs, we have decided to allow **SMALL DOGS ONLY with a weight limit restriction of 30 pounds or less to stay on our property.** This exception is restricted to the following select cottages only: Our Single-bedroom, Upper LakeView cottages (#'s 14, 15, & 16)

Please Note: **We do not allow any cats.** If any cat, large dog, or unapproved small dog are found within a non-pet friendly cottage, you will forfeit the remainder of your stay at full cost PLUS our Pet Fee, and if necessary, you will be escorted off our property.

For your small dog to stay with us, they must be 30 pounds or less, they must be at least 9 months old, and they must be fully-house trained. You must contact us directly to check availability of our select, few pet-friendly cottage. There is a $50.00 per night pet fee that will be added to the nightly rate for your cottage plus tax. You must also provide us with an up-to-date immunization record from your veterinarian prior to your stay and receive prior approval for bringing a small dog at time of your reservation. We **do not allow** any Pit Bulls, Chows, Dobermans, German Shepherds, or Rottweilers, regardless of size, age, or training.

While staying here, pets must be kept on a leash at ALL times when outside the cottage. Must make use of the designated dog areas covered at check-in, when walking your dog. You are also required to clean up after your dog and dispose of bags in your cottage outdoor trash can. Guests' dogs **are not permitted** at the communal, lakefront deck, boat dock, or shoreline area. They are also not permitted at the communal picnic pavilion and playground area. If you plan to leave your pet in the cottage unattended for any length of time, they must be crated. Pets are not permitted on any beds or couches unless you bring a protective cover. Due to our newly stained, hardwood floors, we also ask that your dog have freshly, trimmed and/or filed nails prior to arriving. Any significant damages caused by your pet (stains, deep scratches, bite marks, etc.) found within your cottage after departure, will be charged to your credit card on file after photo documentation is provided to you.

As always, any and all service animals are welcome at our property. Proper paperwork is also required for service animals to stay at Single Island Shores. If you're bringing a trained, certified, and licensed service animal, in accordance with ADA and non-discrimination laws, there will be no charge added to your bill. Note: Owners of therapy/emotional support dogs, that do not have service animal level certification will receive the $50.00/night pet fee. E.S.A.'s must comply with our breed & weight restrictions listed above.